

Information Services

February 2018

GIS

- Sarah researched mapping inconsistencies in the Grove area. She provided Public Works with the results.
- She customized maps and provided GIS layers for the new Public Safety notification system Everbridge.
- She setup new users and updated employees within Cityworks.
- She continued to work with the Fire Department on GIS skills and using the GPS to gather accurate hydrant data. She is working with them on editing existing data.
- Sarah also provided documentation that will allow the FD to continue updates without additional assistance.
- Sarah provided Ward map data for the Ward redistricting project

Technology

- We began replacing old technology security cameras with new 4K cameras. These cameras, when recorded at 4K resolution allow us to zoom in as if we had a telephoto lens after the fact.
- Sarah Bishop worked with revenue to cleanup data entry issues in the parking pass application.
- We had issues with newer ShoreTel/Mitel phones not wanting to join our network. After days of research, we determined that server was misconfigured. Once resolved everything is operational.
- Patrick is building and testing new virtual Windows 10 desktops. Our plan is to migrate all Windows 7 desktops to Windows 10.
- We upgraded the Faster application to a version that supports Windows 10.
- Patrick is working with VMWare and Starwinds support to resolve an issue that has created slowdowns in backup and VMotion host moves. The slowdown is not affecting users but is creating issues in the background.

Websites

- Beach chair and umbrella rentals is now live!
- According to "Stat Counter" NMB.US had 20,157 unique visitors in February versus 21,506 in January. PARKS.NMB.US had 12,563 unique visitors in February compared to 9,153 in January. Aquatics and Fitness had 5,926 unique visitors in February compared to 8,333 in January. Public Safety had 3,812 unique visitors in February compared to 3,676 in January. The Sports Park site had **31,760** unique visitors in February compared to 6,375 unique visitors in January.