

Information Services

December 2017

GIS

- Sarah researched ESRI training opportunities for the Fire department.
- She also installed software and provided one on one training for Battalion Chief Davis.
- She researched Geoplanner and Community analyst software for Planning and Development.
- She provided Water Billing with service area maps that included tower locations.
- She worked with Horry County on Cityworks upgrade and troubleshooting afterwards.

Technology

- We responded to several issues at the light show. We were generally able to resolve them quickly.
- We began work on security camera coverage of 2nd Ave between our two main buildings. Placement locations were chosen and the cameras ordered. They are built to order in China so a lead of 6-8 weeks is expected.
- We continued to experience some problems with the Shoretel upgrade. For the most part any interruptions were localized and of short duration.
- We spent time working on better ways to report capital project costs to Finance.
- We finalized the Canon copier contract. We expect to receive the new devices in January.
- Patrick is slowly moving virtual servers and their data to the new SAN. The project is slow because of the amount of data and moving live servers while they are in use.

Websites

- Our exploration of Microsoft Azure continues. The parking permit application is making progress and testing by the Revenue department has started. They have identified some needed changes and they are being made.
- According to “Stat Counter” NMB.US had 16,008 unique visitors in December versus 20,424 in November. PARKS.NMB.US had **62,013** unique visitors in December compared to 38,475 in November. Aquatics and Fitness had 5,555 unique visitors in December compared to 5,169 in November. Public Safety had 2,865 unique visitors in December compared to 3,116 in November. The Sports Park site had 8,642 unique visitors in December compared to 19,979 unique visitors in November.