

# Information Services

December 2018

## **GIS**

- We provided data for the Kimley-Horne parking study.
- She provided owner and address data for the parking study mailing list.
- Sarah added new users to Cityworks.
- She received updated future land use data.

## **Technology**

- During December, we did testing of ExecuTime and assisted Tyler Technology with remote access.
- We began the VMWare update to the most recent stable release. This requires moving virtual servers off hosts being upgraded and then moving them back. This is a slow process.
- We continue to install new video cameras as time allows. In December, we installed two entry cameras at the front entry of Public Safety.
- We are also continuing to upgrade older servers Windows Server 2008 to newer operating systems.
- We continue to work on Zerto, our business continuity solution. It allows rapid recovery from remote site(s) should we lose the data center.
- We have been working with Public Works on finding a replacement for their tablets and laptops for mobile users. We have found a Chromebook that is not expensive and can function as either.
- We are working with Water Billing on a remote read solution for water meters. We worked on configuring a remote router that will be mounted to a water tower.
- We are working with Planning and Development to transition from Tidemark to ViewPoint.

## **Websites**

- Rob has been researching App development services and software. He is also researching Employment application systems in order to improve our current process.
- According to "Stat Counter" NMB.US had 20,541 unique visitors in December versus 23,191 in November. PARKS.NMB.US had 60,769 unique visitors in December compared to 35,231 in November. Aquatics and Fitness had 6,137 unique visitors in December compared to 5,177 in November. Public Safety had 3,968 unique visitors in December compared to 4,152 in November. The Sports Park site had 754 unique visitors in December compared to 22,788 unique visitors in November.