

Information Services

May 2017

GIS

- Sarah provided engineering with data on the cypress footbridge for design purposes.
- She set up new users within Cityworks. She also resolved a Map logon issue.
- Sarah installed and began testing the new ESRI ArcGIS Pro.
- Sarah met with ESRI's training specialist to discuss ways of training for our user community. She also met with a Solutions Engineer to discuss how we can leverage ArcGIS online for our internal and external users.
- Sarah provided a large format spreadsheet for Ocean Rescue.
- She also provided maps and other large format documents for Memorial Day events.

Technology

- We have begun reviewing our Microsoft licensing to make sure that we are in compliance.
- We spent a large part of May programming new wireless access points. We will be replacing over 25 in various City buildings during June. We are trying to make sure that it can be done with very little downtime.
- We renewed the SSL certificate on the Exchange server.
- We built two new Windows Update servers that are used to push out updates to internal computers.
- Due to the threat posed by unpatched servers in May we rushed to patch as quickly as possible. Unfortunately the patch caused one of our primary backup systems to fail. After several days of working with the vendor we were able to get our backups in order.
- In May we migrated all of the VMWare hardware to new Extreme 10Gig switches.
- The installation of new internet connections was completed in May. This includes two from Frontier and two from HTC each connection comes from a different central office.
- We assisted with the installation of new prosecution software for the legal department.
- We modified the streaming camera by the lake to follow the installation of the water park. The streaming feed was picked up and put online by multiple television stations.
- May was also busy for us as we quoted end of year hardware for multiple departments.

Websites

- Rob worked on streamlining the update process for the Public Safety site. He has been training several Public Safety employees on how to maintain the site.
- As of June 11th chair and umbrella season pass and rental sales reached \$104,400. This exceeds same period last year sales of \$82,785.
- In May Rob worked with the City nurse to create banners and signage for the June Health Fair.
- According to "Stat Counter" NMB.US had 33,679 unique visitors in versus 31,209 in April. PARKS.NMB.US had 21,536 unique visitors in May compared to 16,130 in April. Aquatics and Fitness had 6,542 unique visitors in May compared to 5,072 in April. Public Safety had 5,797 unique visitors in May compared to 6,049 in April. The Sports Park site had 25,966 unique visitors in May compared to 61,873 unique visitors in April. 22,026 of those visits were first time visitors.