

Information Services

January 2018

GIS

- Sarah attended a webinar on the Cityworks API and how it may be used.
- She quantified Santee Cooper customer counts for the City Manager.
- She setup new users and updated employees within Cityworks.
- She tested new map configurations within Cityworks.
- She provided technical support and data connection configurations for the Fire Department.

Technology

- We removed all of the temporary network modifications that we had put in place for the Great Christmas Light Show. We anticipate putting some permanent network modifications in prior to next year's show.
- We deployed new copiers across City Buildings. The three year agreement provides for more devices at less overall cost.
- We met with a vendor to discuss migration from Microsoft Office 2016 to Microsoft 365 (target is FY 2020).
- Patrick is building and testing new virtual Windows 10 desktops. Our plan is to migrate all Windows 7 desktops to Windows 10.
- We upgraded the Faster application to a version that supports Windows 10.
- Patrick is slowly moving virtual servers and their data to the new SAN. During January Microsoft Exchange (email server) was moved.

Websites

- We met with Horry County Assessors folks about electronic submissions of building permits. After a couple of tries we got the data formatted in a way that worked for them and future submissions will be electronic.
- According to "Stat Counter" NMB.US had 21,506 unique visitors in January versus 16,008 in December. PARKS.NMB.US had 9,153 unique visitors in January compared to **62,013** in December. Aquatics and Fitness had 8,333 unique visitors in January compared to 5,555 in December. Public Safety had 3,676 unique visitors in January compared to 2,865 in December. The Sports Park site had 6,375 unique visitors in January compared to 8,642 unique visitors in December.