

# Information Services

---

March 2017

## GIS

- Sarah held several teleconferences with our account rep. from ESRI regarding training opportunities and software updates to our GIS software.
- We have completed the Cityworks service request training in Public Works. Front office staff and Division Heads are now using the software for Request and Work Order creation.
- Sarah completed the second phase data acquisition and map creation for the Carolina Bays trail at the Sports Park. This was done also for the Cypress Swamp Wetland footbridge.
- Sarah began administrative Cityworks training with Horry County staff.
- Sarah hosted a meeting with Brunswick County Utilities to discuss how we use Cityworks.
- During February and March, Sarah updated several festival maps for Parks and Recreation.

## Technology

- We added a new HP Generation 9 host server to our virtualization pool. We are now trying to finish the Version 6 upgrade.
- We began researching replacements for WiFi access points that have reached end of life. We placed an order to begin the replacement process.
- The failure of one of our VMWare host servers was extended by HP not being able to pinpoint the cause. Patrick spent a fair amount of time in March continuing to trouble shoot the problem. We determined that the network cards were incompatible with VMWare 6 and ordered currently compatible hardware.
- We replaced informational monitors in the lobby of the Bryan Floyd facility. Rather than buying monitors with a built in computer we are using small Intel computers for the informational display.
- We are investigating, and testing, less expensive security cameras.
- John Quesenberry is testing the initial ACL's (access controls) for the new network design. These allow us to carefully control what parts of the network can "see" other parts.
- We did an analysis of our internet connections since many are reaching end of contract. We determined that adding two connections from both Frontier and HTC would provide the diverse routing and failover we require.

## Websites

- Rob continues to work on the events calendar. It now includes sports tourism events and links to the individual sites.
- Chair and umbrella season pass sales reached \$6,000. Daily and weekly rentals are now available
- In addition to moving NMB.US onto hosted services, Rob is beginning to explore App creation with a view toward a what's happening in NMB today type App.
- According to "Stat Counter" NMB.US had 26,287 unique visitors in March versus 23,238 in February. PARKS.NMB.US had 24,631 unique visitors in March compared to 12,637 in February. Aquatics and Fitness had 5,882 unique visitors in March compared to 6,021 in February. Public Safety had 4,257 unique visitors in March compared to 3,616 in February. **The Sports Park site had 110,401 unique visitors in March compared to 10,125 unique visitors in February. 92,904 of those visits were first time visitors.**