

Information Services

May 2019

GIS

- We moved the Cityworks server from Horry County to local virtual servers here. While Horry County was hosting, we saved over \$250,000 in licensing fees. Local hosting provides more flexibility on our part especially when integrating with other software.
- We upgraded GIS layers for Planning.
- Sarah and Matt Cayuela, our DBA continued Cityworks user training for Public Works.
- We created a parking map for external users.

Technology

- During June, we began moving our metro-e circuits (private Ethernet connections between locations (Fire Stations, J Brian Floyd, etc.) from Frontier Communications to Spectrum. The transition has gone very well so far and we have seen transmission speed increases.
- We deployed a video server for the Barefoot swing bridge. We are also building a new video server for cameras at City Hall.
- We continued working with Revenue and Lanier parking on resident parking passes. For expediency, we chose VC3, a Columbia company, which does Myrtle Beach's resident passes. The project is still in process we need a new form page for internal users
- We ordered a new storage server. The drives are being shipped and we plan deploying in July.
- We experienced some issues with newly issued Chrome books for Public Works. We are receiving and deploying repaired devices.
- We continue to work with Planning and Development to transition from Tidemark to ViewPoint.
- We continue working with HR to transition from an in-house job application to NeoGov. It will allow a much better way to screen and manage applicants. End-user training has begun.

Websites

- We continued working on paid parking: data imports and exports, Resident decal design, etc.
- Beach Chair rentals YTD (7/10) online sales are **\$296,865** vs 2018 YTD of \$197,275. Once again, online sales were suspended around the 4th to prevent overselling.
- According to "Stat Counter" NMB.US had 38,722 unique visitors in June versus 35,903 in May. PARKS.NMB.US had 30,842 unique visitors in June compared to 31,422 in May. Aquatics and Fitness had 8,683 unique visitors in June compared to 7,897 in May. Public Safety had 7,581 unique visitors in June compared to 7,658 in May. The Sports Park site had 43,283 unique visitors in June compared to 16,964 unique visitors in May.