

# Information Services

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January 2017

## GIS

- During January Sarah provided updated mailing lists for properties within the dredging project area. This was for notification letters related to movement of docks.
- She troubleshooted an issue within Cityworks where Supervisors were not receiving notification of service requests. We continue to work on the Cityworks upgrade.
- She attended an ArcGIS 10.5 Enterprise webinar. Also she met with our ESRI account manager and training support engineer to discuss future plans for GIS use within the organization.

## Technology

- In January we met to discuss timing of technology acquisition for the rest of the budget year.
- We also discussed the upcoming season at the sports park and the need to check the operational status of our equipment out there.
- Patrick continues to work on the VMWare upgrade. We were eventually notified that the fault was a host motherboard that would need replacement. We are hopeful that this will happen before the end of February.
- We are working on hardware specifications for the business continuity site in Myrtle Beach.
- John Quesenberry continues to work on a network redesign.

## Websites

- We have taken the chair and umbrella rentals live for the 2017 season. Currently it is only available for season rentals but will resume full capacity as soon as Beach Services is ready.
- He is still acting in the DBA capacity. Which is taking away from trying to move NMB.US into a cloud based environment.
- Purchasing discovered a bug in the purchasing system that has required a significant amount of trouble shooting.
- We continue to test cloud servers for future projects.
- According to "Stat Counter" NMB.US had 23,479 unique visitors in January versus 16,965 in December. PARKS.NMB.US had 9,284 unique visitors in January compared to **58,710** in December. Aquatics and Fitness had 7,334 unique visitors in January compared to 4,723 in December. Public Safety had 4,304 unique visitors in January compared to 2,495 in December. The Sports Park site had 6,696 unique visitors in January compared to 10,955 unique visitors in December.