

Information Services

November 2017

GIS

- Sarah researched licensing availability of a premium GIS application for planning and development.
- She continued to populate Cityworks with employee and permissions data.
- She reviewed permitting software for integration into our GIS environment.
- She updated and added new employees associated information in Cityworks for Public Works.
- She also investigated Cityworks to Incode integration.

Technology

- We spent quite a bit of time providing network connections for the Christmas light show at the Sports Park. So far, with a few exceptions, the point of sale connectivity has worked well.
- Roxanne and Roy both took a Microsoft course in Office 365. We are expecting to migrate over to the cloud-based environment in 2019.
- We brought our Shoretel phone system up to the current software. The desktop portion caused some confusion at first but complaints have subsided.
- We continue to monitor our Microsoft licensing. Our technology usage requires us to do internal audits to insure compliance.
- We are continuing to have issues with one of our servers. It has had internals replaced once and we are waiting for HP to come do the same again.
- We began spinning up out new SAN server. Patrick is configuring the storage containers and we will then move virtual machines over to the new storage.

Websites

- Our exploration of Microsoft Azure continues. The parking permit application is making progress and testing by the Revenue department has started. We are planning for it to be available by spring.
- According to "Stat Counter" NMB.US had 20,424 unique visitors in November versus 24,410 in October. PARKS.NMB.US had **38,475** unique visitors in November compared to 11,720 in October. Aquatics and Fitness had 5,169 unique visitors in November compared to 5,746 in October. Public Safety had 3,116 unique visitors in November compared to 3,503 in October. The Sports Park site had 19,979 unique visitors in November compared to 27,936 unique visitors in October.