

# Information Services

May 2018

## **GIS**

- We had follow up meetings with Public Works to discuss Cityworks integration and hiring a consultant to assist. She further worked on finalizing the list of integrations in order that the consultant's time here can be efficiently used.
- Sarah provided maps and information to the City manager's office.
- She collaborated with Horry County and Azteca on improving the Cityworks server ArcGIS server functionality.

## **Technology**

- John Quesenberry has been working with our Canon copier supplier to resolve some lasting issues with our current copier lease/fleet.
- During May, we continued to work on the jail while it was down for refurbishment. We have made changes to the switching to better accommodate the camera traffic.
- Sarah Bishop moved an older business-licensing database onto a cloud server. She is also recreating a license calculator app on a cloud server for the Revenue division.
- We continue our integration of ShoreTel with Active Directory. We have identified some issues and are working with ShoreTel (now Mitel) to resolve them.
- The camera installation project has moved out of the jail and to the outside of the Public Safety building. This requires pulling new cabling and in some instances a point-to-point data radio connection.
- We installed a new piece of software that will be used for business continuity. When operational it allows recovery from a critical system failure with a few mouse clicks.

## **Websites**

- Online beach chair and umbrella rentals are showing a year over year increase. Last year as of June 7<sup>th</sup> online rentals stood at \$90,000 same date sale this year is \$110,800.
- According to "Stat Counter" NMB.US had 28,491 unique visitors in May versus 30,126 in April. PARKS.NMB.US had 24,101 unique visitors in May compared to 13,806 in April. Aquatics and Fitness had 7,458 unique visitors in May compared to 5,834 in April. Public Safety had 5,331 unique visitors in May compared to 5,972 in April. The Sports Park site had 18,634 unique visitors in May compared to 55,830 unique visitors in April.