

# Information Services

October 2017

## GIS

- Sarah printed new voting precinct maps in advance of the November elections.
- Provided proposed DHEC setback and baselines for administration review and comment.
- Researched and solved voting precinct areas of question.
- She updated and added new employees associated information in Cityworks for Public Works.

## Technology

- We met with the contractor that is doing the Christmas light show at the Sports Park. We will be providing fiber optic connectivity for the show. We are also making sure that point of sales terminals will not experience any delays.
- We did quite a lot of research and work into a central database and directory of employee information with special emphasis on cell phone numbers. We also worked on automatic updates to active directory from the Incode HR system to exclude positions that do not need access.
- We finished the rollout of the email to fax service. We will be pulling fax machines out of service on completion of an upgrade of Shoretel.
- During October, we began preparations for a major upgrade to our Shoretel phone system. The upgrade is scheduled for November 16<sup>th</sup>.
- We finished the upgrade process for VMWare in October.
- .We received a new SAN storage server. It was configured and placed into service. We began data migration.

## Websites

- Our exploration of Microsoft Azure. Sarah Bishop is building a parking permit application the will be taking advantage of the cloud based technology. It is planned to allow for permit applications and supporting documents to be submitted by citizens then verified by Revenue before issuance
- Rob finished a Human Resources application on the internal intranet site myNMB. There are improvements to employment applications and the way that they are handled administratively.
- According to "Stat Counter" NMB.US had 24,410 unique visitors in October versus 30,109 in September. PARKS.NMB.US had 11,720 unique visitors in October compared to 18,296 in September. Aquatics and Fitness had 5,746 unique visitors in September compared to 5,049 in September. Public Safety had 3,503 unique visitors in October compared to 4,942 in September. The Sports Park site had 13,319 unique visitors in October compared to 15,541 unique visitors in September.