

Information Services

July 2019

GIS

- We have been testing CityWorks work order templates and continue supporting Public Works users.
- We updated ESRI GIS licensing for 2019 - 2020.
- We are updating CityWorks printing templates.
- Matt created a parking dashboard that allows for rapid analysis of parking revenue in several different ways.

Technology

- During July, we finished moving our metro-e circuits (private Ethernet connections between locations (Fire Stations, J Brian Floyd, etc.) from Frontier Communications to Spectrum. The transition went very well and we have seen transmission speed increases.
- We deployed video servers for City Hall and the Sports Park.
- We continued working with Revenue and Lanier parking on resident parking passes. For expediency, we chose VC3, a Columbia company, which does Myrtle Beach's resident passes. The project is still in process we need a new form page for internal users
- We the new storage server arrived. The drives shipped later than anticipated, deployment has slipped to August.
- We provided Finance with end of year capital projects information.
- We continue to work with Planning and Development to transition from Tidemark to ViewPoint. The official launch is expected to be in mid-September.
- Roxanne attended training for the Christmas light controllers. She has been upgrading software and testing controllers too.

Websites

- We received and reviewed proposals for the website and mobile app.
- Beach Chair rentals YTD (8/13) online sales are **\$397,995** vs 2018 YTD of \$237,030. Once again, online sales were suspended around the 4th to prevent overselling.
- According to "Stat Counter" NMB.US had 40,519 unique visitors in July versus 38,722 in June. PARKS.NMB.US had 32,466 unique visitors in July compared to 30,842 in June. Aquatics and Fitness had 9,316 unique visitors in July compared to 8,683 in June. Public Safety had 7,893 unique visitors in July compared to 7,581 in June. The Sports Park site had 79,151 unique visitors in July compared to 43,283 unique visitors in June.