

Information Services

May 2019

GIS

- We continued Cityworks configuration and customization.
- Completed new Cityworks License Agreement Processing for 2019-2020
- We completed the upgrade of Cityworks server to 15.2.
- Sarah and Matt Cayuela, our DBA began Cityworks user group training for separate divisions in Public Works.

Technology

- During May, we mounted the new time clocks throughout City buildings ExecuTime went live with no major problems.
- We began building a video server for the Barefoot swing bridge. Additional cameras have necessitated the new equipment.
- We continued working with Revenue and Lanier parking on resident parking passes. For expediency, we chose VC3, a Columbia company, which does Myrtle Beach's resident passes.
- We experienced several hard disk failures in our storage servers. The drives have been replaced and we now have a few spares on hand.
- We experienced some issues with newly issued Chrome books for Public Works. We are working with Samsung on repair or replacement.
- We installed Chrome book kiosks in Planning and Development and at Admin. reception. The Planning kiosk is used for ViewPoint permitting applications and the Admin. is used for job applications.
- We continue to work with Planning and Development to transition from Tidemark to ViewPoint.
- We are working with HR to transition from an in-house job application to NeoGov. It will allow for a much better way to screen and manage applicants.

Websites

- We continued working on paid parking: data imports and exports, Resident decal design, etc.
- Beach Chair rentals YTD online sales are \$191,705 vs 2018 YTD of \$129,030.
- According to "Stat Counter" NMB.US had 35,903 unique visitors in May versus 30,353 in April. PARKS.NMB.US had 31,422 unique visitors in May compared to 19,347 in April. Aquatics and Fitness had 7,897 unique visitors in May compared to 6,836 in April. Public Safety had 7,658 unique visitors in May compared to 5,515 in April. The Sports Park site had 16,964 unique visitors in May compared to 59,727 unique visitors in April.