# Information Services

## North Myrtle Beach - Monthly Report - October 2020

## Notable Projects

**New City Website:** Finalized training with City staff and made last minute preparations on the new City for a November 4th launch. Planning for launch includes minimal, if any, disruption of online services and coordinating with the PIO for launch details and assistance.

**Christmas Light Show:** Continued work on the Christmas show that includes but is not limited to programming the lights to work with the music and wireless access points for our point of sales system to connect to the network at the show entrance.

## City Software

**NMB.US:** During the month of October the City websites totaled over 50,000 visits. The most popular pages include Employment, Live Cameras and Christmas Light Show.

**Online Parking Registration:** During the month of October, over 106 parking permits were processed using the online parking registration software.

**Online Permits:** During the month of October, over 355 building permits were issued in the online building permit software.

**NMB Help Desk:** During the month of October, 115 service tickets were submitted by City staff, and 109 tickets were resolved.

## Data Security and Statistics

**Websites:** 180,000+ attempted web attacks blocked.

**Email:** 100,000+ emails were quarantined and/or blocked.