



Information Services

North Myrtle Beach - Monthly Report - November 2020

Notable Projects

Website Launch: Information Services launched the new City website November 4. Featuring cohesive branding and responsive design all across all City platforms, the website reorganized information for all users in an intuitive and hierarchical design featuring the beautiful imagery of our City. The relaunch includes integration with a new City alert system powered by CivicReady, a calendar and scheduling system that clearly communicates event and facility information and connects to any relevant agenda, and allows residents and guests to subscribe to notifications of City news and events through text message or email.

Christmas Light Show: Assisted with the launch of the Christmas Light Show by providing wireless access points and assistance with Christmas light programming.

New Support Services Building: Provided technical direction for the new building's internet and wireless setup, security locks, and cameras; assisted in creating and supervising the technical specifications for the City's new health clinic which will also be housed in this facility.

City Software

NMB.US: During the month of November the City websites totaled over 75,000 visits. The most popular pages include Employment, Live Cameras and Christmas Light Show.

Online Permits: During the month of November, over 266 building permits were issued in the online building permit software.

NMB Help Desk: During the month of November, 145 service tickets were submitted by City staff, and 139 tickets were resolved.

Data Security and Statistics

Websites: 190,000+ attempted web attacks blocked.

Email: 130,000+ emails were quarantined and/or blocked.