



# Information Services

North Myrtle Beach - Monthly Report - December 2020

## Notable Projects

**New Parking Pass Website, Application and Building:** Working with City staff to provide internet connectivity and PC hardware to the new Parking building and are providing an online application and website for residents to get their decals online. More information can be found on the NMB website at: <http://nmb.us/parking>

**New Support Services Building:** Continued to provide technical direction for the new building's internet and wireless setup, security locks, and cameras; assisted in creating and supervising the technical specifications for the City's new health clinic which will also be housed in this facility.

**Website Launch:** Continuing to add new content, update existing content and fix any issues with the new NMB.US website launch. New feature updates such as a dedicated mobile application are still in development.

## City Software

**NMB.US:** During the month of December the City websites totaled over 85,000 visits. The most popular pages include Employment, Live Cameras and Christmas Light Show.

**Online Permits:** During the month of December, over 273 building permits were issued in the online building permit software.

**NMB Help Desk:** During the month of December, 125 service tickets were submitted by City staff, and 119 tickets were resolved.

## Data Security and Statistics

**Websites:** 175,000+ attempted web attacks blocked.

**Email:** 180,000+ emails were quarantined and/or blocked.