



Information Services

North Myrtle Beach - Monthly Report - January 2021

Notable Ongoing Projects

New Parking Pass Website, Application and Building: Continued working with City staff to provide internet connectivity and PC hardware to the new Parking building and are providing an online application and website for residents to get their decals online. Parking decals for residents is now live and more information can be found on the NMB website at: <http://nmb.us/parking>

New Support Services Building: Continued to provide technical direction for the new building's internet and wireless setup, security locks, and cameras; assisted in creating and supervising the technical specifications for the City's new health clinic which will also be housed in this facility.

Internal Projects: Working on software related projects to assist City staff including new onboarding processes for HR, a new employee Intranet, new software to update the City TV on Spectrum and HTC and multiple software upgrades.

City Software

NMB.US: During the month of January the City website totaled over 85,000 visits. The most popular pages include Employment and Live Cameras.

Online Permits: During the month of January, over 420 building permits were issued in the online building permit software.

NMB Help Desk: During the month of January, 165 service tickets were submitted by City staff, and 179 tickets were resolved.

Data Security and Statistics

Websites: 235,000+ attempted web attacks blocked.

Email: 265,000+ emails were quarantined and/or blocked.