



Information Services

North Myrtle Beach - Monthly Report - February 2021

Notable Ongoing Projects

Online Parking Passes: Online registration for NMB resident and non-resident property owner parking decals opened February 1. The link to the registration page along with more detailed parking information can be found on the NMB website at: <http://nmb.us/parking>

City TV: The City TV software has been upgraded and updated with new content and is available within the City limits on Spectrum (Channel 1303) and HTC (Channel 9).

Internal Projects: Working on software related projects to assist City staff including new onboarding processes for HR and a new cloud accessible employee Intranet. Continued technical assistance with the new Support Services building which includes the new employee health clinic.

City Software

NMB.US: During the month of February the City website totaled over 106,000 visits. The most popular pages include Employment and Live Cameras.

Online Permits: During the month of February, over 257 building permits were issued in the online building permit software.

NMB Help Desk: During the month of February, 174 service tickets were submitted by City staff, and 190 tickets were resolved.

Data Security and Statistics

Websites: 187,000+ attempted web attacks blocked.

Email: 310,000+ emails were quarantined and/or blocked.