



Information Services

North Myrtle Beach - Monthly Report - March 2021

Notable Ongoing Projects

Beach Chair Online Rentals: Cleaning up and preparing the internal Staff and shopping cart software that runs the beach chair and umbrella online rental service scheduled to launch in April for the 2021 summer season.

Internal Projects: Work continues on software related projects to assist City staff including new onboarding and training processes for HR and a new cloud accessible employee Intranet. Continued technical assistance with the new Support Services building which includes the new employee health clinic.

City Software

NMB.US: During the month of March the City website totaled over 138,600 visits. The most popular pages include Employment and Live Cameras.

Parking Passes: During the month of March, the City processed 2,918 parking decals registrations.

Online Permits: During the month of March, over 420 building permits were issued in the online building permit software.

NMB Help Desk: During the month of March, 168 service tickets were submitted by City staff, and 182 tickets were resolved.

Data Security and Statistics

Websites: 187,000+ attempted web attacks blocked.

Email: 310,000+ emails were quarantined and/or blocked.