



Information Services

North Myrtle Beach - Monthly Report - May 2021

Notable Ongoing Projects

Internal Projects: Work continues on projects such as financial software upgrade, council chambers audio / video upgrades, a City mobile application which will be launching in June 2021, the health clinic for City staff, enabling the City TV slides to be viewable online, and multiple security related initiatives.

City Software

NMB.US: During the month of May the City website totaled over 148,000 visits. The most popular pages include Employment and Live Cameras. The top site searches include Beach Chair and Umbrella Rentals and Pickleball.

Parking Passes: During the month of May, the City processed 972 parking decals registrations.

Online Permits: During the month of May, over 419 building permits were issued in the online building permit software.

NMB Help Desk: During the month of May, 162 service tickets were submitted by City staff, and 192 tickets were resolved.

Beach Chair Online Rentals: During the month of May, there were a total of 409 transactions made using the online shopping cart for beach chair and umbrella reservations.

Data Security and Statistics

Websites: 150,000+ attempted web attacks blocked.

Email: 200,000+ emails were quarantined and/or blocked.