



CITY OF NORTH MYRTLE BEACH MONTHLY REPORT

FEBRUARY 2023

INFORMATION SERVICES

NOTABLE ONGOING PROJECTS

City Software

NMB Help Desk: In February, 415 requests were made by City staff for various items and services such as printing, monitor replacements, new desktop computers, mobile phone maintenance and troubleshooting, software installations, and onboarding of new employees.

Parking Passes: A total of 4,330 residents obtained their 2023 parking permits in February.

Online Permits: In February, the Planning Department issued 425 building permits with the help of the online building permit software.

Current Projects

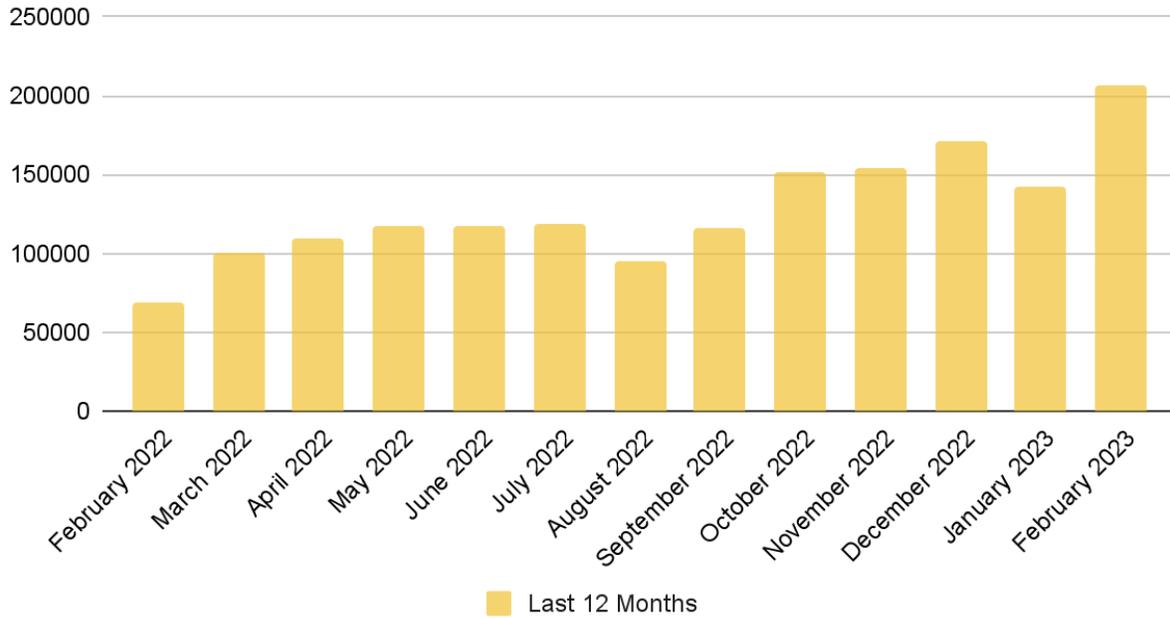
Network Enhancements: IS has been proactively pursuing substantial improvements to the police and fire stations' networks, including the addition of updated wiring, switches, and access points. Moreover, multiple municipal structures have experienced rewiring to support new security cameras.

Software Advancements: Support has been rendered to various departments for the execution and enhancement of software, such as service desk ticketing, digital billing, parking applications, interactive maps, Beach Services, Council Chambers tablets, and employee integration.

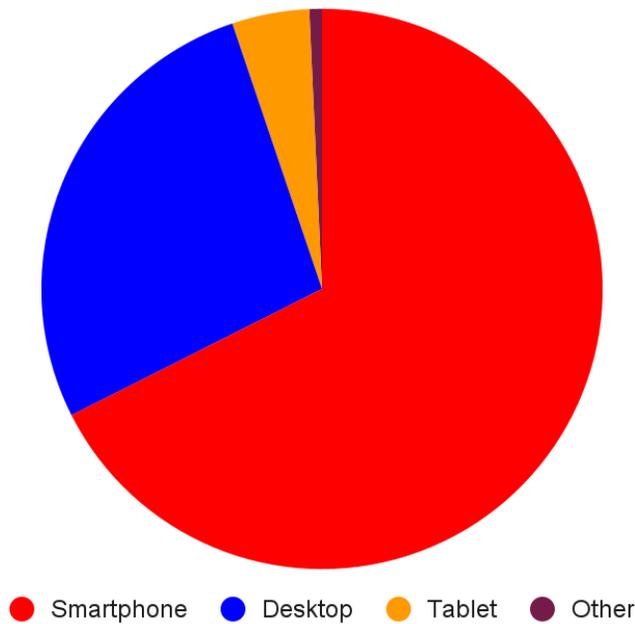
Data Protection: IS persistently oversees security measures to defend against network intrusions, web breaches, email phishing endeavors, and other possible security risks. Automated mechanisms have been established to counteract phishing and malware incursions.

NMB.US WEBSITE AND VISITOR STATISTICS

NMB.US WEBSITE VISITS



NMB.US VISITOR DEVICES FOR THIS MONTH



TOP KEYWORD SEARCHES DURING THE MONTH

1. Pickleball
2. Pickleball Registration
3. Parking Registration
4. Parking Decal
5. Youth Spring Soccer
6. Parking Registration Information
7. Parking
8. Softball
9. Soccer
10. St Patricks Day Parade Festival

MOBILE APPLICATION DOWNLOADS

